## Which version should I download?

Most software is available in three different versions, for both a 32-bit operating system and a 64-bit operating system. Which version you should download and install depends on your operating system.

The installer not only installs the software itself, it also installs the drivers necessary for the hardware. The architecture (32-bit or 64-bit) of these drivers needs to match your operating system's architecture. Because there may only be one driver architecture per installer, there are different installers for a 32-bit version of Windows and a 64-bit version of Windows, although they both install the exact same version of the software.

The software itself is also available in a 32-bit version and a 64-bit version. For most users, the 32-bit version would suffice. The 64-bit version does not offer any extra advantages over the 32-bit version.

The only exception is IVS-PowerPoint. Because it is installed as an Add-In in PowerPoint, the architecture of IVS-PowerPoint must match that of Office. If you installed the 64-bit version of Office, you must also install the 64-bit version of IVS-PowerPoint.

## 64-bit Windows, 32-bit application

This is the recommended version for most users. The hardware drivers in this installer are meant for the 64-bit version of Windows. If you have a recent laptop (2015 and later), chances are that is has the 64-bit version of Windows installed. The application itself is 32-bit, just like all previous versions of the software.

## 64-bit Windows, 64-bit application

This version is for advanced users. The hardware drivers are meant for the 64-bit version of Windows and the application itself is also 64-bit. Please note: **the old, blue keylock is not supported in the 64-bit version**, as no 64-bit version of its driver is available. The new, silver keylock and the temporary license are both supported in this version. This version cannot be downloaded from our website; it is only available on request.

## 32-bit Windows, 32-bit application

This version is meant for users that have an older type laptop, that has a 32-bit version of Windows installed. The hardware drivers in this installer are 32-bit, and the application itself is also 32-bit.